

GENEOUS SOFTWARE

ACCOUNT GENEIOUS

CASE STUDIES CASE STUDIES CASE STUDIES

GENEOUS SOFTWARE provides Identity Management (IdM and IAM) solutions to increase enterprise security with enhanced access control and improved efficiency. Authentication, role based access control (RBAC), database and directory integration and reduction in helpdesk calls are all provided with the implementation of **GENEOUS** solutions.

The ability to implement the solutions quickly in order to provide a rapid return on investment (ROI) is a fundamental part of the **GENEOUS** design. The scalability and ROI provided by **GENEOUS** solutions makes them ideal for enterprises from a few hundred employees to tens of thousands.

ACCOUNT GENEIOUS

allows you to manage user accounts on the following platforms

- AIX
- HP_UX
- Linux
- Sun Solaris
- OS/400
- OS/390
- Open VMS
- Windows 2000/2003 AD
- LDAP

Applications and Databases

- MS Exchange
- SQL Server
- Oracle
- Lotus Notes/Domino
- SAP/R3
- Novell eDirectory

WEB IDENTITY MANAGEMENT AND PROVISIONING SOLUTION

ACCOUNT GENEIOUS enables the enterprise to provision and manage user accounts and id's with efficiency and enhanced security, without difficult and costly implementation associated with products from other leading vendors.

ACCOUNT GENEIOUS gives you centralised provisioning over your company's heterogeneous range of systems. It is an 'out-of-the box' web based solution that usually needs only minor adaptations or customisation. It provides significantly better value than the systems from many other provisioning companies as it may be quickly and easily implemented with a minimum of additional services or consultancy.

A multi-platform environment has been available for several years and includes native support for a number of UNIX platforms, OpenVMS and Windows. **GENEOUS** has continued to add additional platforms and many international companies have recognised the advantages of the product for in house solutions as well as for managed outsourced tasks and implemented accordingly.

CASE STUDY 1

A major Pharmaceutical Company, with 12,500 users on UNIX (HP and Sun Solaris) with Trusted System and clustering.

THE REQUIREMENT

- Improve efficiency including speed of provisioning new accounts
- Enhance security with elimination of orphan accounts and removal of staff leavers
- Reduce helpdesk calls
- Save costs through reduction in support staff
- HR to be the prime source and database for all accounts
- Centralised administration



CASE STUDY 1 - CONTINUED

THE SOLUTION

..... to implement **ACCOUNT GENEIOUS**. The implementation was completed within a few weeks and required minimal consultancy.

- They operated previously with approximately ten administrators with varied levels of access – ‘Help Desk’, ‘System Manager’, ‘Security Manager’ and ‘Reports Manager’
- They now operate with approximately four Administrators of **ACCOUNT GENEIOUS**
- Supporting approx 150 UNIX servers and 12,500 users

- Training was provided by Geneous software together with telephone and on-line support and included:
 - ❖ Use of Pre/Post- Processing scripts
 - ❖ Creation of Connectors for target machines
- The company is using their existing personnel database as the Subscriber Database for **ACCOUNT GENEIOUS**. All relevant changes made in HR are propagated to corresponding accounts via **ACCOUNT GENEIOUS**

ALL REQUIREMENTS HAVE BEEN MET WITH ACCOUNT GENEIOUS.



CASE STUDY 2

A major Public Service company with 15,000 users spread over 500 ‘local offices’ on Windows in a single domain.

THE REQUIREMENT

- Improve efficiency including speed of provisioning new accounts
- Enhance security with elimination of orphan accounts and removal of staff leavers
- Reduce helpdesk calls
- Save costs through reduction in support staff
- De-centralized management of Windows NT / W2K on a large scale

THE SOLUTION

.....to implement **ACCOUNT GENEIOUS**. The implementation was completed within a few weeks and required minimal consultancy.

- Decentralized Management of user accounts in a single NT Domain by remote managers
- Approximately 500 users of **ACCOUNT GENEIOUS** (one in each branch) with very limited access
 - ❖ Change Passwords
 - ❖ Disable / Enable
 - ❖ Assign Group membership
- Decentralized Access Control by use of Smart Profile
 - ❖ Access is granted to the **ACCOUNT GENEIOUS** administrator (office manager) via membership of NT group
 - ❖ Once logged on the **ACCOUNT GENEIOUS** administrator can manage users only in own office group
- Centralized management by the Administration Team to have overall control via **ACCOUNT GENEIOUS**.
- Training was provided by **GENEOUS** Software together with telephone and on-line support. Very few on-site visits were required

ALL REQUIREMENTS HAVE BEEN MET WITH ACCOUNT GENEIOUS.

OTHER AVAILABLE GENEIOUS MODULES

PASSWORD GENEIOUS-SYNC (PGS)

May be implemented ‘stand alone’. Password Synchronisation across multiple platforms. User needs only one strong password to enforce better policies and reduce helpdesk calls

PASSWORD GENEIOUS-RESET-PLUS (PGR)

May be implemented ‘stand alone’. User’s self-reset of own password without helpdesk intervention

CONTACT AND SUPPORT INFORMATION

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