



PASSWORD GENEIOUS RESET-PLUS

GENEOUS SOFTWARE provides Identity Management (IdM and IAM) solutions to increase enterprise security with enhanced access control and improved efficiency. Authentication, role based access control (RBAC), database and directory integration and reduction in helpdesk calls are all provided with the implementation of **GENEOUS** solutions.

The ability to implement the solutions quickly in order to provide a rapid return on investment (ROI) is a fundamental part of the **GENEOUS** design. The scalability and ROI provided by **GENEOUS** solutions makes them ideal for enterprises from a few hundred employees to tens of thousands.

PASSWORD GENEIOUS RESET-PLUS allows you to manage user accounts on the following platforms

- AIX
- HP_UX
- Linux
- Sun Solaris
- OS/400
- OS/390
- Open VMS
- Windows 2000/2003 AD
- LDAP

Applications and Databases

- MS Exchange
- SQL Server
- Oracle
- Lotus Notes/Domino
- SAP/R3
- Novell eDirectory

PASSWORD RESET-PLUS – SECURE PASSWORD MANAGEMENT FOR THE ENTERPRISE

PASSWORD GENEIOUS RESET-PLUS is a self-service software solution for secure password management. The tool enables users throughout the enterprise to easily reset their passwords, eliminating the need to call the help-desk, and reducing the time it takes to reset a password by an average of 80-90%.

PASSWORD GENEIOUS RESET-PLUS is easily installed and the organization can start reaping the benefits immediately. System administrators can typically install and configure **PASSWORD GENEIOUS RESET-PLUS** in a matter of hours. There is no need to write additional scripts or install software on each desktop. The program's translation tables provide the ability to customize user screens in most international languages. In addition, the system administrators are able to customize the look and feel of the application's GUI to match corporate branding.

PASSWORD GENEIOUS RESET-PLUS has virtually no detectable impact on network performance. Because communication occurs only when a password is reset, it consumes almost no network bandwidth. **PASSWORD GENEIOUS RESET-PLUS** uses the existing operating system and does not introduce any additional point of network vulnerability by storing passwords.

Providing users with a self-service utility to reset their lost or forgotten passwords dramatically reduces the number of help desk calls. This slashes operating costs associated with the help desk. In addition, productivity improves on several counts. First, users are not locked out of their systems whilst waiting for technical support. Second, support staff can be deployed on more strategic issues within the enterprise. The result is a win-win for the organization.

Recent studies by the Gartner Group indicate that the average cost for a help-desk call is close to € 25.00 per-incident. Typically, more than 30% of the total help-desk call volume is password related. With **PASSWORD GENEIOUS RESET-PLUS** users can reset their own passwords – securely, easily and efficiently.



PASSWORD GENEIOUS RESET-PLUS is the password management solution of choice for leading organizations around the world. Do not compromise the integrity of your network - put **PASSWORD GENEIOUS RESET-PLUS** to work for your enterprise.



PASSWORD GENEIOUS RESET-PLUS FEATURES

- Easy `out-of-the box` installation
- Simple web-based interface via standard Web-browser
- Translation tables to customize user screens in most international languages
- Administrators can customize all user messages – even the `look and feel` of the interface – to reflect corporate brand
- E-mail or wireless notification to administrators and users for authentication failures and/or successful registrations
- In case it is linked to **ACCOUNT GENEIOUS** the system tracks unauthorized use and notifies the administrator
- Enhanced audit reports containing additional monitoring data
- Multi-threaded servers handle numerous requests simultaneously

KEY BENEFITS

- Improved security: enforces enterprise security standards
- Eliminates help-desks calls for password resets
- Reduces help-desk staff burn-out and turnover
- Optimizes end-user productivity
- Scalable so that it can grow and integrate to meet the future security criteria of the organization
- Productivity gains propagate through the enterprise to deliver a rapid Return of Investment.

OTHER AVAILABLE GENEIOUS MODULES

ACCOUNT GENEIOUS 10.2 (AG-WEB)

May be implemented 'stand alone'. Web-based provisioning and management of user accounts across multi-platforms.

PASSWORD GENEIOUS-SYNC (PGS)

May be implemented 'stand alone'. Password Synchronisation across multiple platforms. User needs only one strong password to enforce better policies and reduce helpdesk call

CONTACT & SUPPORT INFORMATION

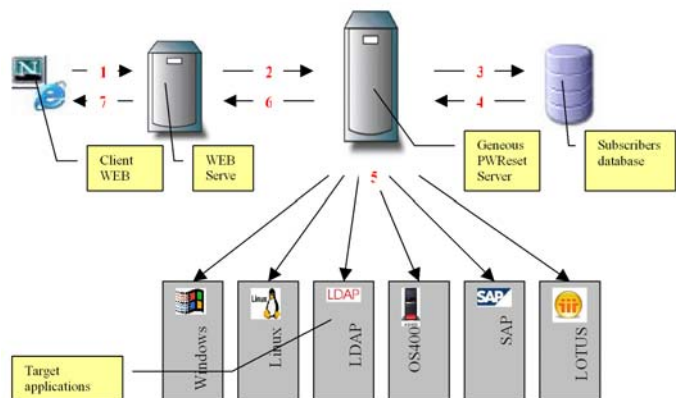
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PGR-PLUS ARCHITECTURE



- 1 – Password self reset action
- 2 – Transmit the request to the Geneous PW Reset Server
- 3 – Request information about accounts owned by user
- 4 – Retrieve accounts information from DB Server
- 5 – Perform password reset on target systems
- 6 – Transmit the response to the web server
- 7 – Display the results in the users browser

